Nancy McLaughlin 625 Marshall Street Lexington VA 24450

Aug 31st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please take a moment to reflect on the purpose of your mission. And listen to my reasons for selecting a small local internet provider. There are many options from which to choose in Lexington, VA.: Century Link and other enormous corporations led by for-profit minded boards. When Rockbridge Global Village started here several decades ago, there were not so many choices, but for those of us who chose RGV we felt as if we were not only helping a local business, but also opening to ourselves avenues of help figuring out the complex and sometimes irritating electronic world that was descending upon us. I for one have always treasured my relationship with my small, local internet provider. The founding president is available almost 24 hours a day, every day. He or his employees have paid housecalls to make sure my service was not only adequate but exceptional. Originally, my internet connection was at my house in Lexington. Then I added service to my cabin in the wilderness of Rockbridge County. After that I added service to another cabin, one I rent out to vacationers. At all three places the service is superb and I sometimes gloat when I hear the horror stories of friends of mine who have been led by questionable sales programs to sign up with what amounts to electronic big box stores.

Nancy McLaughlin